

Provide valuable feedback on missing, unclear, or potentially inaccurate data to the Information Providers in the form of a DEG Database Inquiry

Receive timely responses from the DEG on both the status of your open inquiry and the Information Providers response resolving your inquiry

See all inquiries that have been processed with the DEG on our interactive database before resolutions to the inquiries are updated in the corrected software update release

Interact directly with the DEG dedicated administration who works on your behalf to process the inquiries.



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For more information the DEG can be reached at: (302)423-0207 | admin@degweb.org | PO Box 9198 Surprise, AZ 85374

The power of proactive communication at your fingertips



Database Enhancement Gateway
- Advocates for Accurate Collision Data -



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What if your feedback could help fix...

- missing footnotes
- inaccurate labor times
- missing parts
- incorrect Part numbers
- substrate identification

What is the DEG?

The Database Enhancement Gateway (**DEG**) is an initiative that was developed to help improve the quality and accuracy of collision repair estimates, through proactive feedback, enabling those who use collision repair estimating databases to provide feedback in a standardized format to the Information Providers.

Today's estimating databases are large and complex, and the task of building complete and accurate labor times and labor notes for the thousands of operations we perform on existing and newly introduced vehicle models is a difficult and ongoing challenge. This can at times result in information that does not accurately reflect the real world labor requirements of a repair operation which in turn can hinder the ability of an average estimator to consistently produce accurate repair estimates. The DEG is designed to offer estimating system users a more standardized and streamlined process for the generation of Database Inquiries.

DEG resources include an easy-to-use website and inquiry form, dedicated administration for the processing of inquiries, and a current database of both pending and resolved data inquiries submitted to the three major Information Providers.

The DEG was created, initially funded and is maintained by:



"I was shocked and thrilled to get a response so quickly! The DEG administrator has been nothing but helpful and I would encourage everyone to submit any inquiries that you may have regarding labor times and procedures. The process to submit the inquiry took me less than 10 minutes and it was well worth it. My technicians are very excited about this as I'm sure yours will be!" - Tucson, AZ



"Thanks for the update. It's satisfying to know the people in the shops can still make a difference!" - Tacoma, WA



"The DEG website works great and it is so easy to use. Our concern was sent in to the database provider and in a couple of days we had our answer. The replacement time was changed and the insurance company accepted the adjusted time. I'll be on this website every chance I get!" - Newark, DE

"I wanted to tell you how much I appreciate what the DEG has done for our company. For years we have had to work around the inaccuracies in the data we use to create estimates and repair orders. But now, each time we submit an inquiry through the DEG and receive the correction back in just days, we know we are one step closer to a better estimate and ultimately a smoother workflow. I hope all collision repairers will help themselves and our industry by using the DEG to keep the information providers up to date." - Burkeville, VA



We used

and loved it

For more information, or to submit your Database Inquiry please visit us at www.degweb.org